**Via Mail (** [support-at@google.com](mailto:support-at@google.com) **)**

Google Ireland Limited

Gordon House, Barrow Street

Dublin 4

Ireland

**Deletion of Google reviews**

Vienna, 05 May 2025

Dear Sir or Madam,

my name is [Name] and I have been trying unsuccessfully to get in contact with you, in order to have the review from the author [Author of the commentary] deleted.

[She/He] appears to be (e.g. the partner of a patient of mine), but I do not know her/him personally, so unfortunately it is not possible to contact her/him.

The review is based on false allegations and the facts were completely misrepresented and lack any factual basis. The above-mentioned review represents a defamatory value judgment that lacks the basis of a concrete and true fact and are therefore subject to the definition of § 1330 para. 1 of the General Austrian Civil Code of Law (ABGB) as insult.

In addition, the aforementioned evaluations allege facts that do not correspond to the truth and damage the evaluated person or the evaluated company in his/her economic reputation, and are therefore unlawful (§ 1330 para. 2 ABGB). An incorrect factual assertion damaging to the reputation exists, since circumstances, characteristics or events are asserted that do not correspond to the truth and may result in economic disadvantages for the rated person or the rated company. Therefore, the unjustified allegations cannot be left unchallenged.

I would ask you urgently to delete the review immediately (see enclosure).

Best regards

[Name]

[Signature]

**Enclosures:**

Enclosure./ 1 Screenshots of the review mentioned above

Enclosure./ 2 Screenshots of the review mentioned above